

## Frequently Asked Questions

### General

#### What are the specifications for the footings?

The specifications for Upfit's footings will always be site-specific. We are experts in site inspections, structural engineering and project management and will always coordinate, and work, with the GC to install the proper footings. We can also provide stamped site approved drawings if necessary, for a fee.

#### Can pedestal pavers be installed around Upfit's posts?

Yes.

#### Is Upfit manufactured in the US?

Yes.

### Installation

#### What is the typical installation timeline for Upfit?

Once site prep is complete, installation of a 16' x 16' Upfit structure with panels and accessories will typically take 1 to 2 days.

#### Will an Upfit quote include installation?

An Upfit quote will always include installation.

### Structure

#### Can Upfit be installed on rooftops?

Depending upon the roof, which can be verified with a site inspection, Upfit can be successfully installed on many podiums and rooftops. We will work with the general contractor and their roofer.

#### Will Upfit accommodate grade changes?

Upfit can be manufactured and installed to accommodate most grade changes, identified in the initial site inspection.

#### Can the vertical panel posts be added to an Upfit structure after that structure has already been installed?

Yes.

#### What is the wind rating of the Upfit structure?

Every system is individually engineered to meet the relevant local codes, including hurricane ratings, where applicable.

### Panels

#### Can panels be removed or moved after installation, e.g. for a temporary event?

The panels can be moved after installation. Prior screw holes may need to be filled in and new holes drilled as part of the relocation process.

### Electrical

#### Is the Upfit structure pre-wired?

Typically, the wiring is coordinated with the electrician on site, as is the drilling of the holes and the pulling of the wire through the system.

#### How does the electrical wiring work?

Every 16'x16' Upfit will need one post to carry the electrical up. The electrician will bring power to that post and then to the Upfit beam chase where they will then install a 4-Gang electrical box that will connect to the plug-and-play operating system and lights. That location will be accessible from above. Wiring can be fed to any of the posts and beams to accommodate any powered elements, including displays, speakers, fans, heaters, etc.

## Electrical (Continued)

### What does the electrical 5-year warranty include?

The motors, power supply (which includes controller), sensors, and wall switches, in other words, everything considered to be a part of the operating system, is covered under the 5-year warranty.

### What clearance is recommended for a hanging fan within Upfit?

A short rod for the hanging fan is recommended. 8' clearance is standard from the bottom of the fan to the ground.

### Can we incorporate an electrical box into the posts?

Yes.

## Water Management

### Do the gutters send the water to all of the posts and, if not, which posts?

At least one post, and possibly two, per 16' x 16' Upfit structure is required to channel and expel the rain water.

### What are the maintenance and cleaning requirements for the gutters?

The gutters can be cleaned of leaves and debris by hand.

### Can Upfit store rain water?

Upfit cannot itself collect and store rain water, but it can direct the water to any water management system the client requests, i.e. underground water management system, rain barrel, or simply expelling through the base of the Upfit posts(s).

### Can the structure capture water from the building roof to use for rain water collection?

It is strongly recommended that Upfit NOT channel any more water than what the Upfit structure gathers itself. Taking additional water from the building roof will cause the system to overflow.

## Quoting & Ordering

### How do I request a quote or place an order for Upfit?

To request a quote, place an order or ask a question, please contact your Landscape Forms sales representative.

### Will an Upfit quote include installation?

An Upfit quote will always include installation.

### What are the maintenance instructions?

The Upfit Care and Maintenance Guide can be found at [landscapeforms.com](https://landscapeforms.com).

### What is the warranty for Upfit?

The Upfit warranty can be found at [landscapeforms.com](https://landscapeforms.com).

### What is the warranty on the motor?

The motor is warrantied for 5 years.